
From: Black Butte Ranch <bbr@blackbutteranch.ccsend.com> on behalf of Black Butte Ranch <bbra@blackbutteranch.com>
Sent: Wednesday, June 10, 2020 1:50 PM
To:
Subject: Black Butte Ranch Bulletin - COVID-19 Phased Reopening of Ranch Services

June 10, 2020



BBR News Bulletin

COVID-19 Phased Reopening of Ranch Services

Dear Homeowners,

Friday's announcement approving Deschutes County to enter Phase 2 of the State's reopening plan allows our community to open more service outlets, recreational programming, and amenities such as pools and sport courts. While this is great news for Black Butte Ranch as we head into the summer season it is important that we remember that virtually every service, outlet and amenity will be operating under strict guidelines to protect the health and safety of everyone. These guidelines will significantly limit occupancy levels in high volume areas such as pools, recreational areas and restaurants, limit our ability to offer certain programming and traditional menu offerings and require us to reconsider large traditional gatherings like our 4th of July parade, homeowner BBQ and others.

As we progress through this phased reopening, we find ourselves headed straight into the height of our season where demand for recreational programming and amenities will be at its greatest. Our team of employees are being asked to protect and serve; a phrase usually reserved for law enforcement has taken on new meaning as even the youngest of seasonal summer employees will be

critiqued on how well they protect those electing to venture out into very public places and facilities. We promise to do our best to keep our owners and guests healthy and safe. In return, we respectfully request your support and compassion for our employees this season as we alter every aspect of our operation to serve our homeowners and guests.

Here are a few changes associated with Phase 2 that our homeowners and guests will be excited to see.

GATHERINGS and MEETING limits will be raised to 50 people indoors, and 100 people outdoors. Indoor and outdoor venues, including private events with six feet of physical distancing and other measures in place, can reach a COVID-19 occupancy limit of up to 250 people.

POOLS will begin to open in phases starting on Monday, June 15.

- **The Lakeside & GMRC (Outdoor & Indoor) Pools and Locker Rooms** are scheduled to open for 7-day per week service beginning Monday, June 15 with limited occupancy levels, strict safety guidelines and limited hours of operations.
- **The Upper Glaze Meadow, South Meadow & Paulina Pools and Locker Rooms** are scheduled to open for 7-day per week service beginning Wednesday, June 24 with limited occupancy levels, strict safety guidelines and limited hours of operations.

A detailed list of operating guidelines and hours for each pool is available on the Black Butte Ranch website COVID-19 page at <https://www.BlackButteRanch.com/covid-19-updates> > Pool Guidelines Tab

FOOD & BEVERAGE: Beginning on Friday, June 19 Food & Beverage services and hours will be expanded as follows:

- **The Lakeside Bistro**
 - Pastries & Coffee available daily from 7:30am-11am
 - All Day Menu available daily from 11am-9pm
 - Note: Lakeside Pool services may be periodically limited to support appropriate safety and social distancing measures.
- **Glaze Meadow Recreation Center Snack Shop**
 - Snack Bar Menu available daily from 7:30am-5pm
 - Note: GMRC services may be periodically limited to support appropriate safety and social distancing measures.
- **The Lodge Restaurant & Aspen Lounge**
 - Breakfast served Mon-Fri from 8am-12pm & Sat & Sun until 1pm
 - Aspen Lounge service available daily from 3pm-9pm, Happy Hour Specials available daily from 3pm-5pm
 - Lodge Dinner service available daily from 5pm-9pm
 - **Reservations Highly Recommended** - please call 541-595-1260
- **Robert's Pub**
 - Breakfast service available daily from 7:30am-11am
 - All Day Menu available daily from 11am-9pm, Happy Hour Specials available daily 3pm-5pm
 - **Reservations Highly Recommended** - please call 541-595-1240

- **Big Meadow Golf Snack Shop**
 - Snack Bar Menu available daily from 8:30am-5:30pm
- **Glaze Meadow Golf Snack Shop**
 - Snack Bar Menu available daily from 7:00am-5:30pm
- **The *NEW* General Store**
 - Open daily from 8am-8pm. Be sure to stop by!

RECREATIONAL PROGRAMMING & FACILITIES:

- **Lakeside Fitness Center & Locker Rooms** will open on Monday, June 15 under strict social distancing guidelines.
- **GMRC Fitness Center & Locker Rooms** remain open 7-days per week under strict social distancing guidelines.
- **Phalarope Lake Rental Boats** are available daily at the Lakeside Pool beginning June 15, weather permitting.
- **The Lakeside Activity Center** will be open under limited hours to facilitate supervised programming and bike rentals. The Family Game Room will remain closed at this time.
- **Basketball Courts** will remain closed at this time.

As we work through a phased reopening process across many different service disciplines, we will do our best to provide regular updates along the way. For additional information please visit the Black Butte Ranch website at BlackButteRanch.com or our COVID-19 Update page at [COVID-19 updates](#).

We look forward to seeing you around the Ranch,

Jay Head
General Manager, CEO



LINKS

Deschutes County

<https://www.deschutes.org/health/page/covid-19-novel-coronavirus>

Oregon Health Authority

<https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx>

Center for Disease Control

<https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>

Black Butte Ranch | 855.338.1211 , PO Box 8000, 13895 Bishops Cap, 7 miles west of Sisters,
Oregon on Hwy 20,
Black Butte Ranch, OR 97759

[Unsubscribe kkeown@bbranch.org](mailto:kkeown@bbranch.org)

[Update Profile](#) | [About Constant Contact](#)

Sent by bbra@blackbutteranch.com in collaboration with



Try email marketing for free today!