
From: Black Butte Ranch <bbr@blackbutteranch.ccsend.com> on behalf of Black Butte Ranch <bbra@blackbutteranch.com>
Sent: Thursday, May 14, 2020 5:04 PM
To:
Subject: Black Butte Ranch Bulletin

MAY 13, 2020



BBR News Bulletin



SAFE & STRONG OREGON

COVID-19 ~ Phased Reopening of Ranch Services

Dear Homeowners,

Today's announcement from Governor Kate Brown and the Oregon Health Authority (OHA) provided support for many counties in Oregon to begin a phased approach toward

reopening public life and business activities that had previously been deemed closed under executive order(s). The Governor, along with experts from the OHA and representatives from every county in the state have developed a science-driven framework for reopening Oregon while maintaining healthy Oregon communities. This framework comes with an important reminder, that there are risks associated with reopening and that we must all do our best to protect ourselves and one another as we work through a phased reopening process.

Consistent with this framework, Black Butte Ranch will continue to endorse precautionary safety measures and social distancing practices to safeguard the health and safety of our employees, homeowners, and guests. We will begin to reopen some of our service outlets and facilities while others will remain closed until we can safely and responsibly open them. Regular updates and specific guidance regarding the reopening process are available at coronavirus.oregon.gov.

As these regular updates and guidelines evolve, we will do our best to communicate changes to our services and programs. Here is a list of services our homeowners and guests can expect to see opening over the next week.

EVENTS, GATHERINGS and MEETINGS of groups of 10 or more people will be discouraged while groups larger than 25 people will not be allowed. This includes homeowner and guest events such as vino Thursday's, celebrations such as weddings and reunions, homeowner potluck dinners, and others.

FOOD & BEVERAGE: Select outlets to allow on-site, sit down service beginning Friday, May 22.

- **Lakeside Bistro** continues to offer an expanded take-out menu for breakfast, lunch, and dinner 7-days per week between the hours of 7:30am to 8pm. Beginning on Friday, May 22 the Bistro will start allowing on-site, sit down service to resume under strict social distancing guidelines.
- **Robert's Pub** will open for the season next Friday, May 22 and will allow on-site, sit down service under strict social distancing guidelines.
- **The Lodge Restaurant & Aspen Lounge** will remain closed at this time.
- **Glaze Meadow Recreation Center Snack Shop** will remain closed at this time.
- **Glaze Meadow Golf Snack Shop** will open for the season next Friday, May 22 and will allow on-site, sit down service under strict social distancing guidelines.
- **Golf Course Beverage Cart services** will open for the season next Friday, May 22 to serve our on-course golfers.
- **The NEW General Store** will open for the season next Friday, May 22. Be sure to stop by on Friday, May 22 between the hours of 1 -3pm to celebrate the Store's grand opening with a ribbon cutting ceremony, free ice cream and beer and wine samples for our adults.

RECREATIONAL PROGRAMMING & FACILITIES:

- Tennis & Pickleball courts, the Sports Field and Family Recreation Area will open beginning this Friday, May 15 under strict social distancing guidelines.

- GMRC Bike & Equipment Rentals will be open beginning this Friday, May 15.
- GMRC Fitness Center & Locker Rooms (no showers) will open on Wednesday, May 20 under strict social distancing guidelines.
- Lakeside Fitness Center & Locker Rooms will remain closed at this time.
- Wheel Fun Rental Bikes will be available to rent at the Lakeside Activity Center beginning Saturday, May 23.
- All Swimming Pools, Hot Tubs, Steam Room, Sauna and Pool Decks will remain closed at this time.
- The Lakeside Activity Center (Family Game Room) will remain closed at this time, and all Recreational Programming will be discontinued until they are found to be safe to resume.
- Family playground areas will remain closed at this time.
- Contact sports that involve participants coming into bodily contact, close quarters remain prohibited (an example would include basketball).

RETAIL OUTLETS:

- GMRC Retail will reopen beginning Friday, May 22 under strict social distancing guidelines.
- LAKESIDE BISTRO RETAIL remains open 7-days per week.

SPA SERVICES:

- Spa Services will be available beginning on Friday, May 22 under strict reservations only guidelines.

GOLF OPERATIONS:

- Big Meadow Golf Course, Pro Shop and Retail are open for the season.
- Glaze Meadow Golf Course, Pro Shop and Retail will open for the season on Friday, May 22

VACATION RENTALS, WELCOME CENTER, GUEST ACCESS FEES & HOUSEKEEPING SERVICES:

- The recent ban on short-term vacation rentals throughout rural Deschutes County has been lifted effective Saturday, May 16.
- Welcome Center and guest registration services will remain open 7-days per week through our drive-up registration window. The guest lobby will be closely managed to support appropriate social distancing measures which may result in periodic closures of the lobby.
- Guest Access Fees are being waived until such time that we can safely open more of our recreational amenities and services.
- Housekeeping services remain available for rental operations and private homeowner services under strict safety and social distancing guidelines.

ADMINISTRATION & POST OFFICE SERVICES

- Administration and Post Office services remain open at this time. The Administration Building may be locked periodically when reception services are limited.

BLACK BUTTE STABLES

- Black Butte Stables will be open for the season beginning on Friday, May 22

MAINTENANCE & UTILITY SERVICES

- Ranch Maintenance and Utility services remain open at this time under strict social distancing guidelines. In-home service calls will be limited to emergencies service calls for the immediate future.

As we work through a phased reopening process across many different service disciplines, we will do our best to provide regular updates along the way. For additional information please visit the Black Butte Ranch website at blackbutteranch.com, or our COVID-19 Update page at [COVID-19 updates](#).

We look forward to seeing you around the Ranch,

Jay Head
General Manager, CEO

LINKS

Deschutes County

<https://www.deschutes.org/health/page/covid-19-novel-coronavirus>

Oregon Health Authority

<https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx>

Center for Disease Control

<https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>

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