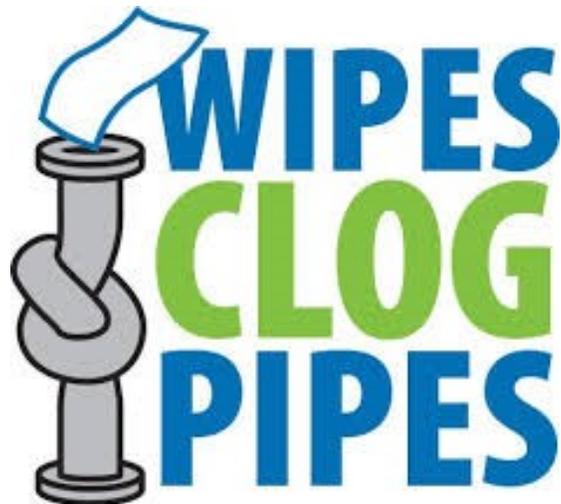

From: Black Butte Ranch <bbr@blackbutteranch.ccsend.com> on behalf of Black Butte Ranch <bbra@blackbutteranch.com>
Sent: Wednesday, March 25, 2020 10:01 AM
To:
Subject: Notice from the Black Butte Ranch Utility Department



ALL Disposable Wipes should be discarded into the trash.

- Cleaning Wipes
- Disinfectant Wipes

- Disposable Wipes
- Baby Wipes
- Cosmetic Wipes
- Personal Wipes
- **And even "Flush-able" Wipes**
- Paper Towels
- Tissue Paper

Should **NEVER** be flushed down the toilet.

INFRASTRUCTURE

Protecting our infrastructure saves all of us a truckload of money. Wipes, whether branded as "flush-able" or otherwise, should never be flushed down into our sewer system. Most wipes do not dissolve the way toilet paper disintegrates with liquids. Some wipes even have plastic woven into their fabrics causing it to wrap around pumps instead of flowing through the pump and into the sewer line. When lift station pumps back up, sewer can back fill into residential and commercial sewer lines overflowing into lower lying wastewater vestibules like tubs, showers and toilets. Sewer can also back up into the street from clogs in major lines seeking pressure relief through manholes and other outlets. The bottom line is...Wipes Clog Pipes!

COLLECTION SYSTEMS MAINTENANCE

Wipes and paper towels can survive the long journey from homes though miles of sewer pipe and never dissolve. Although we spend the entire year maintaining our sewer systems though remote camera robotics, flushing, repairing, and removing tree roots and other debris, these non-dissolving wipes find grease or other debris to adhere to and create large fatbergs and "rag" balls. These wads of debris become impenetrable in the sewer lines.

Black Butte Ranch Utilities greatly appreciates your help in ensuring the collection system continues to properly function for uninterrupted service for you and the Ranch by only using toilet paper.

Sincerely,
Swen Petterson
Utilities Manager
Black Butte Ranch

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