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**From:** Black Butte Ranch <bbr@blackbutteranch.ccsend.com> on behalf of Black Butte Ranch <bbra@blackbutteranch.com>  
**Sent:** Monday, March 23, 2020 5:50 PM  
**To:**  
**Subject:** Black Butte Ranch Bulletin

MARCH 23, 2020



## BBR News Bulletin



### **STAY HOME - SAVE LIVES**

[COVID-19 ~ Ranch Update, Closures and Hours of Operations](#)

Dear Homeowners,

Earlier today, Governor Kate Brown issued a new executive order directing everyone in Oregon to stay home to the maximum extent possible and adding to the list of non-essential business activities requiring closure to stem the spread of COVID – 19. The order is effective immediately and remains in effect until ended by the Governor. Please click [here](#) to access the complete executive order.

As more information and recommended safety measures become available, we will continue to do our part to reduce the potential of exposure to COVID – 19 into our community. Consistent with guidance from the Center for Disease Control and Prevention (CDC), The Oregon Health Authority (OHA) and executive orders from the Governor’s office we will be closing additional services, amenities and outlets as we work towards this goal.

Temporary Closures: The following services, amenities and outlets will be closing until further notice.

- All Spa Services
- The Lodge and Robert’s Pub
- The Lakeside Activity Center (Family Game Room) and all organized recreational programming
- The GMRC and the Lakeside Pool Facility, including Pool, Hot Tub, Sauna, Steam Room, Gym, Locker Rooms, Equipment Rental, Recreational Programming and Retail & Spa
- All outdoor Sports Courts (Tennis, Pickleball, Basketball, etc.) and playground equipment (GMRC, Lakeside and Sports field)

Available Services: The following services, amenities and outlets will remain available, although availability and response times may be limited as we prioritize the health and safety of our staff.

- Administration services will be limited to phone or email as the building will be closed [bbra@blackbutteranch.com](mailto:bbra@blackbutteranch.com).
- Post Office services will remain open at this time, although response times may take longer than usual.
- Guest Registration Services:
  - The Welcome Center remains open for service 7 – days a week through our drive-up registration window. The lobby will remain closed.
- Ranch Maintenance and Utility Services remain open, although response times may take longer than usual.
- Limited Food & Beverage Service:
  - The Lakeside Bistro is available for carry-out only 7- days a week, 7:30am – 8:00pm. Advanced Call-In orders requested.
- Big Meadow Golf Shop and Golf Operations will remain open on a limited basis. Please contact the Golf Shop directly for more details (541) 595-1545.
- Please contact Black Butte Stables directly for more details (541)595-2061.

Thank you for your understanding during this unprecedented time. We will continue to monitor our daily operations to ensure the safety of our employees, homeowners and guests.

We look forward to seeing you around the Ranch,

Jay Head  
*General Manager, CEO*

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## LINKS

Deschutes County

<https://www.deschutes.org/health/page/covid-19-novel-coronavirus>

Oregon Health Authority

<https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx>

Center for Disease Control

<https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>

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